

**NOT PROTECTIVELY MARKED**

Appendix A – Current list of outstanding recommendations as at XX/XX/XXXX

No.	Workshop	Deficiencies	Recommendation	Handed over to/To be handed over to	Anything still unassigned	Current Status
2	Vulnerable Person	There is an unofficial arrangement between PC/PCSO and Estate Officer(s) where the need is encountered. Not known where information is recorded - there is an action in terms of who collects this information, and how is it's disseminated?	1. Formalise the capturing and sharing of information currently held by individuals. If necessary look to create an Information Sharing Agreement / MOU or OLA/SOP between the PSCOs and the Estate Officers.	DCCS Housing City Police	Yes, this is being followed up with Housing and City Police.	Pending
11	Vulnerable Person	There is not enough sharing of information between St Mungo's and DCCS Housing with regards to rough sleepers or persons at risk.	Every time St Mungo's is aware of a new rough sleeper they inform Housing with the name of the person.	DCCS Commissioning	Yes, DCCS Commissioning is looking at how to extend information sharing as part of contract renewals or a new contract. To extend beyond headline figures	Pending

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17	Vulnerable Person	Reporting by the Public for rough sleepers is currently reported through the StreetLink website and via the telephone. There is a delay between that report being made and it reaching the outreach service. There is no feedback to the reporter on the progress of the issue, for most people this is acceptable, for Members etc. this isn't. A rough sleeper is a member of the ward community and therefore some kind of two way information exchange is required.	To allow JCCR contact centre agents taking calls for St Mungos for rough sleepers and how this would fit into the new JCCR. The agent logs the call on behalf of the member of public, with Streetlink. Ensure that future Outreach service contracts include response and using JCCR as first point of call where possible, so JCCR have access to out of hours Outreach services.	DCCS Commissioning	Yes, awaiting policy decision from DCCS Commissioning prior to discussing with JCCR	Pending

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19	Vulnerable Person	Shop lifter may not be reported to police by retailer. Therefore not knowing if there is a 1st offence or 3rd etc... there is an opportunity to explore with City retailers vulnerability of individuals who are found to be shoplifting to resolve a lack of community intelligence linking to the trigger offences. This is dependent on officer taking the information down in terms of understanding background (there are pro-formas).	<del>1. Recommendation is that they should contact the Police in all instances where a Shoplifter has been caught</del> 2. Guidance for shops from Community Policing etc. should ensure that shoplifting is recorded as a crime, even if the Police are not called. <del>3. We still won't have a name, so this won't cover off this issue completely.</del> 4. There are options around Face watch, which is a tool for loading CCTV footage etc. to recognise persistent offenders.	FIB -	Yes, still waiting for CBA update on Facewatch implementation. This could be handed over to Doug Blackwood, who is also interested in Facewatch to ensure that people on Facewatch can be reviewed in line with vulnerability requirements.	Pending

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21	Vulnerable Person	<p>What happens when someone is taken to a place of safety if they fall under Section 136 – what information is taken, what are the next steps, who gets informed?</p> <p>The problem is they are unlikely to be a City resident, so there is an issue about information sharing with DCCS, if they are the responsibility of another Social Care dept?</p>	<p>To have a method of communication from the 'place of safety' to the Police and/or the Corporation. Does the individual require any further assistance? Has this happened before, had they been seen before.</p> <p>To share information with Police and/or the Corporation.</p> <p>To discuss with ELFT mental health trust. On release to inform XX. (CoLP Control Room, DCCS (EDT out of hours))</p>	City Police - Custody DCCS Adults and Children	Yes, awaiting a meeting with ELFT in June. This meeting was due to take place in April, but was cancelled. The issue is complex and there are concerns that just knowing that someone has been released doesn't actually provide any actionable intelligence for City Police.	In Progress

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39	Domestic Abuse/Violence	Housing may have a record of previous addresses for individuals. How do people such as DCCS and/or CoLP get access to this to see if a potential abuser has been at another authority and may have had a history of DA/DV there? If this didn't reach a caution or prosecution, this might not be held on PND etc. so we might miss a trigger to previous behaviour.	Identify if this is being done at the moment through the CS DA/DV adviser as part of MARAC process.  If not put process in place to confirm previous addresses of alleged perpetrator, if a Housing tenant. (Would anyone know the tenancy type? I seem to remember at the workshop this was based on location and local knowledge?)	Community Safety	Yes, awaiting information about MARAC process and capturing of previous addresses	In Progress
40	Domestic Abuse/Violence	If someone isn't a Housing tenant, we might not know any previous addresses, which means we won't know other local authorities to contact about previous records?	Investigate how MARAC gathers information from other systems including previous addresses. Identify any gaps in that, e.g. electoral register and look at ways to plug those gaps.	Community Safety	Yes, awaiting information about MARAC process and capturing of previous addresses	In Progress

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41	Domestic Abuse/Violence	<p>There is an Information Barrier where there could be an issue where the perpetrator may be in a room with their victim.</p> <p>Would they be moved to a more discreet location where a conversation could be had?</p>	No recommendation without speaking to Health first.		Yes, to be discussed at ELFT meeting on 1 June.	Pending
46	Domestic Abuse/Violence	Local knowledge around individuals is not stored in business systems and documents and therefore is not always known. This causes problems with single points of failure, and any proper succession planning.	To create a handover process that sufficiently transfers detail of local knowledge to the best of someone's ability and to capture this detail more formally so it is retained for a future time as and when required.	DCCS Housing	Yes, being looked at as part of Housing anti-social behaviour work as well as wider Community Safety system access and CRM.	In Progress

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49	Domestic Abuse/Violence	Would make a difference if CoLP knew property ownership when they went to visit.	Ensure JCCR can have access to property records that show ownership status of the property. This could already be in place within their case / custody system. Look at extracts into CCCI in the future about property ownership status. This would also help when attempting to gain entry to a premises	JCCR	Yes, being looked at as part of Housing anti-social behaviour work as well as wider Community Safety system access and CRM.	Pending
51	Domestic Abuse/Violence	There is a lack of understanding around the meaning of coercive control behaviour and what the signs of it are in both children and adults.	To implement training that helps staff identify signs of coercive or controlling behaviour.	Community Safety	Yes, has been discussed with Community Safety around the training that takes place around recognising domestic violence. This needs to be explored further to ensure it includes coercive control before this can be closed. A meeting has been arranged with Victim Support to look at the training offer for Corporation staff.	In Progress

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53	Domestic Abuse/Violence	There is an issue with language as a barrier and cultural / honour based violence. For example: Victims might not want parents to know they are in a relationship or know there are problems.	To explore this further, appreciating that this is an area of sensitivity and complexity.	Community Safety	Yes, has been discussed with Community Safety around the training that takes place around recognising domestic violence. This needs to be explored further to ensure it includes cultural issues before this can be closed. A meeting has been arranged with Victim Support to look at the training offer for Corporation staff.	In Progress
54	Domestic Abuse/Violence	There may be circumstances where a victim of domestic abuse or violence does not want to prosecute the perpetrator as there could be financial dependence on them.	To explore this further, appreciating that this is an area of sensitivity and complexity.	Community Safety	Yes, has been discussed with Community Safety around the training that takes place around recognising domestic violence. This needs to be explored further to ensure it includes identifying financial control before this can be closed. A meeting has been arranged with Victim Support to look at the training offer for Corporation staff.	In Progress

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